

January 2022

DATA QUADRANT REPORT

Enterprise Search

198

Reviews

11

Products Included

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How to Use the Report

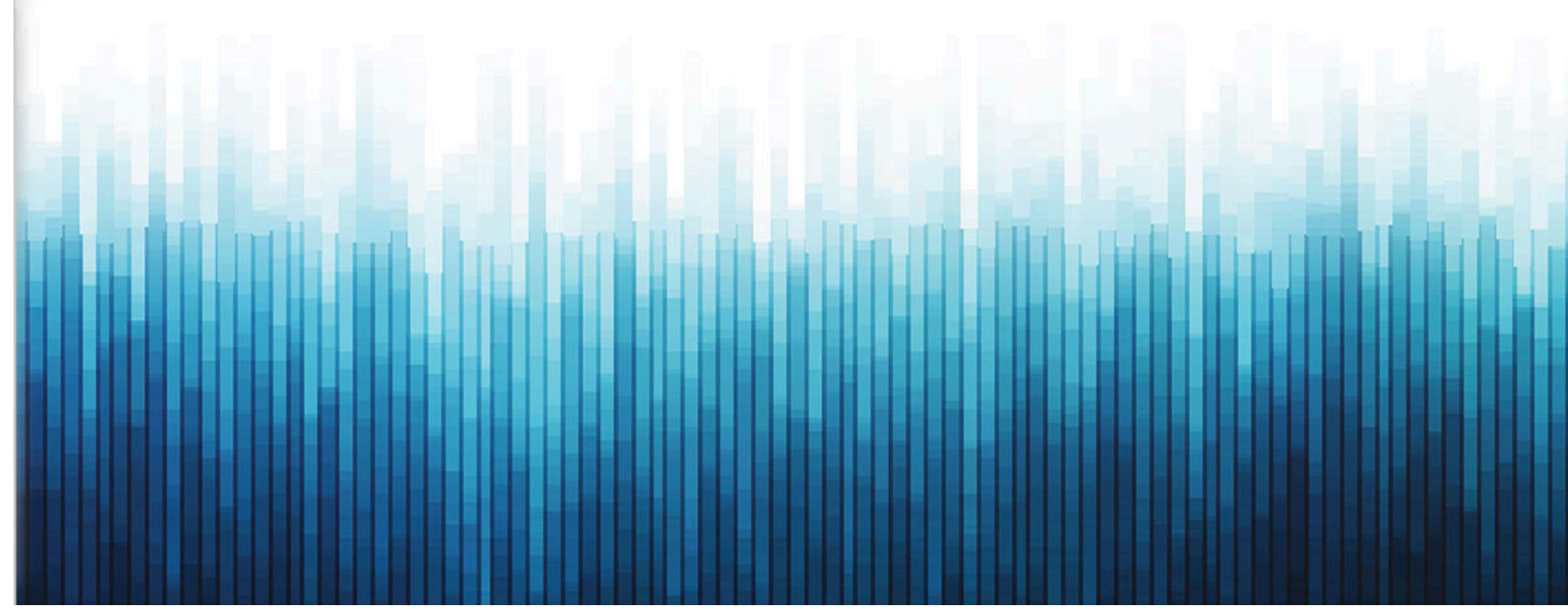
Info-Tech’s Data Quadrant Reports provide a comprehensive evaluation of popular products in the Enterprise Search market. This buyer’s guide is designed to help prospective purchasers make better decisions by leveraging the experiences of real users.

The data in this report is collected from real end users, meticulously verified for veracity, exhaustively analyzed, and visualized in easy to understand charts and graphs. Each product is compared and contrasted with all other products in the category to create a holistic, unbiased view of the product landscape.

Use this report to determine which product is right for your organization. For highly detailed reports on individual products, see Info-Tech’s Product Scorecard.

This report is available free of charge for internal use only to assist with software evaluation and selection. Sharing, republishing, distributing, or otherwise copying any portion of this report without the express written consent of SoftwareReviews.com is strictly prohibited.

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Software Directory

ENTERPRISE SEARCH SOFTWARE

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software products in a particular category. Use this page to create the right product shortlist by exploring all of the options available to your organization.

Enterprise Search Software

 AddSearch

 Apache Solr

 Clerk.io Site Search

 Coveo Relevance Cloud

 EXALEAD

 Hawksearch

 iManage RAVN Insight

 ISYS Enterprise Search

 Lookeen

 Mythicsoft Agent Ransack

 Searchspring

 Swifttype Enterprise Search

 Algolia

 ArangoSearch

 Cludo Site Search

 Datafari Enterprise Search

 Funnelback Enterprise Search

 IBM Watson Discovery

 Inbenta Search

 KonaSearch

 Lucidworks

 Oracle Secure Enterprise Search

 Sinequa Intelligent Search Platform

 Yext

 Amazon CloudSearch

 ayfie Knowledge Discovery

 Copernic Server Search

 Elasticsearch

 Google Cloud Search

 IDOL

 intergator Enterprise Search

 Listary

 Microsoft Azure Cognitive Search

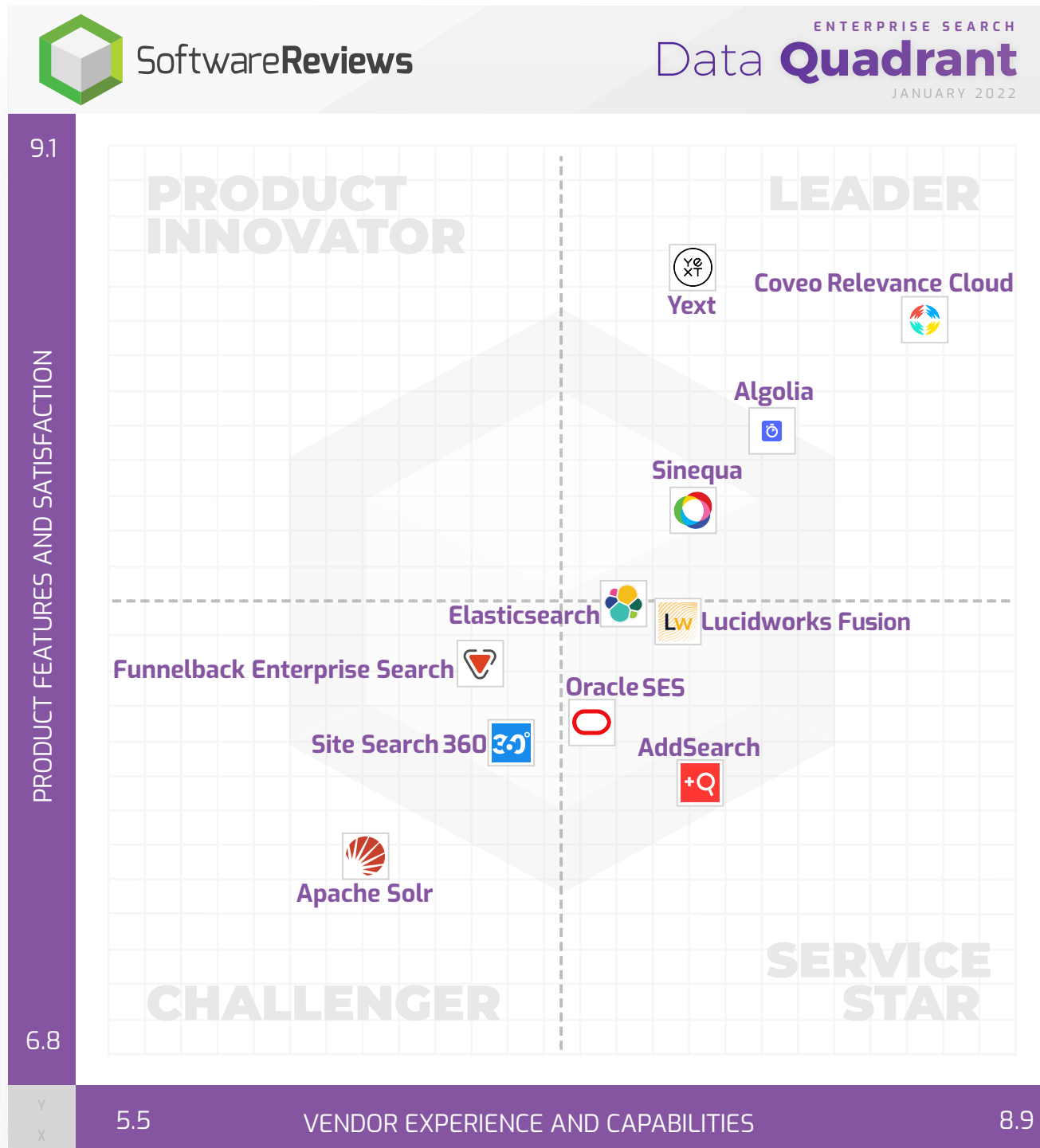
 SearchNode

 Site Search 360

SOFTWARE REVIEWS Data Quadrant



Assess vendor and product performance at a glance and use the SoftwareReviews Data Quadrant to identify which products and vendors are leading the pack and which are trailing.



ENTERPRISE SEARCH

The Software Reviews Data Quadrant evaluates and ranks products based on feedback from IT and business professionals. The placement of a software in the Data Quadrant indicates its relative ranking as well as its categorization.

The Complete Software Experience

When distilled down, the software experience is shaped by both the experience with the software and the relationship with the vendor. Evaluating enterprise software along these two dimensions provides a comprehensive understanding of the product and helps identify vendors that can deliver on both.

Product Features and Satisfaction

The satisfaction is captured in the overall satisfaction score, which is driven by the likelihood of users to recommend the software, combined with user satisfaction across top product features.

Vendor Experience and Capabilities

























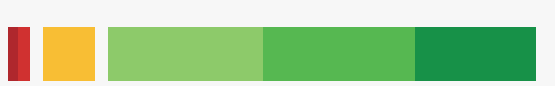








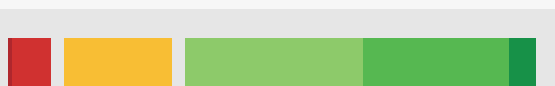


The vendor relationship is calculated in a weighted average of the satisfaction scores tied to vendor capabilities (e.g. software implementation, training, customer support, product roadmap) as well as emotional response ratings toward the vendor (e.g. trustworthy, respectful, fair).

Note: The axes ranges are dynamically adjusted based on minimum and maximum values in the dataset.

Category Overview

This page provides a high level summary of product performance within the Enterprise Search category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).














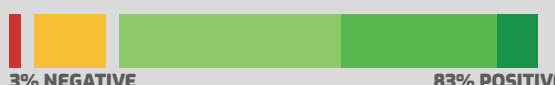
Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	PRODUCT	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
	 Coveo Relevance Cloud	8.7/10	+94 	 -- NEGATIVE 94% POSITIVE	80%	86%	89%	14
	 Yext	8.2/10	+75 	 6% NEGATIVE 81% POSITIVE	78%	87%	89%	12
	 Algolia	8.2/10	+82 	 4% NEGATIVE 86% POSITIVE	78%	80%	86%	33
	 Sinequa	7.9/10	+78 	 4% NEGATIVE 82% POSITIVE	75%	79%	83%	11
5	 Lucidworks Fusion	7.7/10	+71 	 6% NEGATIVE 77% POSITIVE	81%	78%	78%	11
6	 Elasticsearch	7.6/10	+72 	 3% NEGATIVE 75% POSITIVE	75%	76%	80%	13
7	 AddSearch	7.5/10	+80 	 5% NEGATIVE 85% POSITIVE	74%	73%	73%	13
8	 Oracle SES	7.3/10	+69 	 11% NEGATIVE 80% POSITIVE	75%	77%	73%	33
9	 Funnelback Enterprise Search	7.2/10	+63 	 9% NEGATIVE 72% POSITIVE	71%	73%	80%	12
10	 Site Search 360	7.1/10	+61 	 9% NEGATIVE 70% POSITIVE	76%	78%	70%	14
AVERAGE SCORES		7.6/10	+73 	 6% NEGATIVE 79% POSITIVE	76%	78%	79%	16

Category Overview

This page provides a high level summary of product performance within the Enterprise Search category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	PRODUCT	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
11	 Apache Solr	6.6/10	+54 	 11% NEGATIVE 65% POSITIVE	70%	71%	70%	10
AVERAGE SCORES		7.6/10	+73 	 6% NEGATIVE 79% POSITIVE	76%	78%	79%	16
PRODUCTS WITH INSUFFICIENT DATA								
--	 Google Cloud Search	9.1/10	+100 	 -- NEGATIVE 100% POSITIVE	89%	88%	85%	9
--	 Swifttype Enterprise Search	6.9/10	+68 	 11% NEGATIVE 79% POSITIVE	71%	73%	65%	7
--	 KonaSearch	7.0/10	+80 	 3% NEGATIVE 83% POSITIVE	68%	64%	67%	6

Vendor Capability Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

PRODUCT	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
Lucidworks	81%	83%	82%	76%	75%	77%	88%	84%	78%	87%	82%	79%
Coveo Relevance Cloud	80%	80%	81%	86%	80%	75%	84%	77%	81%	80%	78%	80%
Algolia	78%	83%	82%	82%	79%	77%	76%	74%	82%	78%	74%	74%
Yext	78%	85%	77%	79%	73%	79%	81%	77%	79%	67%	77%	83%
Site Search 360	76%	72%	77%	79%	73%	75%	71%	77%	77%	73%	75%	82%
Sinequa Intelligent Search Platform	75%	78%	78%	73%	78%	68%	76%	81%	73%	75%	70%	76%
Oracle Secure Enterprise Search	75%	70%	73%	78%	73%	79%	75%	73%	78%	76%	77%	72%
Elasticsearch	75%	84%	75%	75%	80%	73%	66%	71%	74%	71%	77%	75%
AddSearch	74%	70%	73%	79%	67%	73%	84%	68%	67%	77%	80%	71%
Funnelback Enterprise Search	71%	78%	67%	73%	64%	76%	66%	74%	77%	61%	74%	71%
CATEGORY AVERAGE	76%	77%	76%	78%	73%	74%	77%	75%	76%	74%	76%	75%

Vendor Capability Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

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Apache Solr	70%	66%	65%	77%	64%	66%	79%	72%	72%	68%	71%	66%
CATEGORY AVERAGE	76%	77%	76%	78%	73%	74%	77%	75%	76%	74%	76%	75%

PRODUCTS WITH INSUFFICIENT DATA												
Google Cloud Search	88%	92%	86%	89%	86%	92%	88%	89%	78%	91%	93%	88%
Swifttype Enterprise Search	71%	88%	79%	57%	77%	77%	74%	72%	69%	73%	65%	53%
KonaSearch	68%	62%	67%	66%	70%	61%	74%	71%	79%	59%	75%	66%

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Capabilities

This table lists and briefly describes all vendor capabilities that are evaluated in the Enterprise Search software category. For your convenience, you will also find longer descriptions of the capabilities under the capability subheadings in the subsequent pages.

<p>Business Value Created</p>	<p>The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization’s needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.</p>	<p>Vendor Support</p>	<p>The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-serve their product and which will offer quality support.</p>
<p>Breadth of Features</p>	<p>Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.</p>	<p>Ease of Data Integration</p>	<p>The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.</p>
<p>Quality of Features</p>	<p>Feature quality is just as important as quantity. Software needs to do what you’re purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.</p>	<p>Ease of Administration</p>	<p>Administrative interfaces don’t get the same attention as those built for end users, but they shouldn’t be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.</p>
<p>Product Strategy and Rate of Improvement</p>	<p>Purchasing software can be a significant commitment, so it’s important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don’t stay on top of emerging needs and trends won’t enable you to meet your business goals. Use the data in this section to separate innovators from imposters.</p>	<p>Ease of Customization</p>	<p>Out-of-the-box functionality often isn’t enough, especially for niche or industry-specific software, and the reason you’re buying rather than building is to save time and money in the first place. Don’t get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.</p>
<p>Usability And Intuitiveness</p>	<p>End user learning curves cost the organization money. Pay attention to your end users’ technical ability to determine how important UX is in your purchase.</p>	<p>Availability and Quality of Training</p>	<p>Effective and readily available training enables users to get the most out of the software you’ve chosen. Use this section to make sure your vendor’s training programs and materials measure up.</p>
		<p>Ease of Implementation</p>	<p>Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.</p>

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Business Value Created

The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.

YEXT TOP PRODUCT		Delights	42%	85% Business Value Created
		Highly Satisfies	58%	
		Almost Satisfies	--	
		Disappoints	--	
2	Elasticsearch		84%	13 REVIEWS
3	Algolia		83%	33 REVIEWS
4	Lucidworks		83%	11 REVIEWS
5	Coveo Relevance Cloud		80%	14 REVIEWS
6	Sinequa Intelligent Search Platform		78%	11 REVIEWS
7	Funnelback Enterprise Search		78%	12 REVIEWS
8	Site Search 360		72%	14 REVIEWS
9	AddSearch		70%	13 REVIEWS
10	Oracle Secure Enterprise Search		70%	33 REVIEWS
11	Apache Solr		66%	10 REVIEWS
CATEGORY AVERAGE			77%	

PRODUCTS WITH INSUFFICIENT DATA


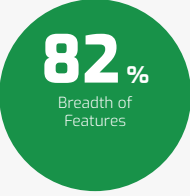






















--	Google Cloud Search		92%	9 REVIEWS
--	Swifttype Enterprise Search		88%	7 REVIEWS
--	KonaSearch		62%	6 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Breadth of Features

Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.

Lucidworks		Delights  39%		
LUCIDWORKS		Highly Satisfies  52%		
TOP PRODUCT		Almost Satisfies  9%		
		Disappoints --		
2	 Algolia		82%	33 REVIEWS
3	 Coveo Relevance Cloud		81%	14 REVIEWS
4	 Sinequa Intelligent Search Platform		78%	11 REVIEWS
5	 Yext		77%	12 REVIEWS
6	 Site Search 360		77%	14 REVIEWS
7	 Elasticsearch		75%	13 REVIEWS
8	 Oracle Secure Enterprise Search		73%	33 REVIEWS
9	 AddSearch		73%	13 REVIEWS
10	 Funnelback Enterprise Search		67%	12 REVIEWS
11	 Apache Solr		65%	10 REVIEWS
CATEGORY AVERAGE			76%	

PRODUCTS WITH INSUFFICIENT DATA

--	 Google Cloud Search		86%	9 REVIEWS
--	 Swifttype Enterprise Search		79%	7 REVIEWS
--	 KonaSearch		67%	6 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Quality of Features

Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.

coveo™ COVEO RELEVANCE CLOUD TOP PRODUCT		Delights	51%	86% Quality of Features
		Highly Satisfies	44%	
		Almost Satisfies	5%	
		Disappoints	--	

2	Algolia		82%	33 REVIEWS
3	Site Search 360		79%	14 REVIEWS
4	Yext		79%	12 REVIEWS
5	AddSearch		79%	13 REVIEWS
6	Oracle Secure Enterprise Search		78%	33 REVIEWS
7	Apache Solr		77%	10 REVIEWS
8	Lucidworks		76%	11 REVIEWS
9	Elasticsearch		75%	13 REVIEWS
10	Sinequa Intelligent Search Platform		73%	11 REVIEWS
11	Funnelback Enterprise Search		73%	12 REVIEWS
CATEGORY AVERAGE			78%	

PRODUCTS WITH INSUFFICIENT DATA

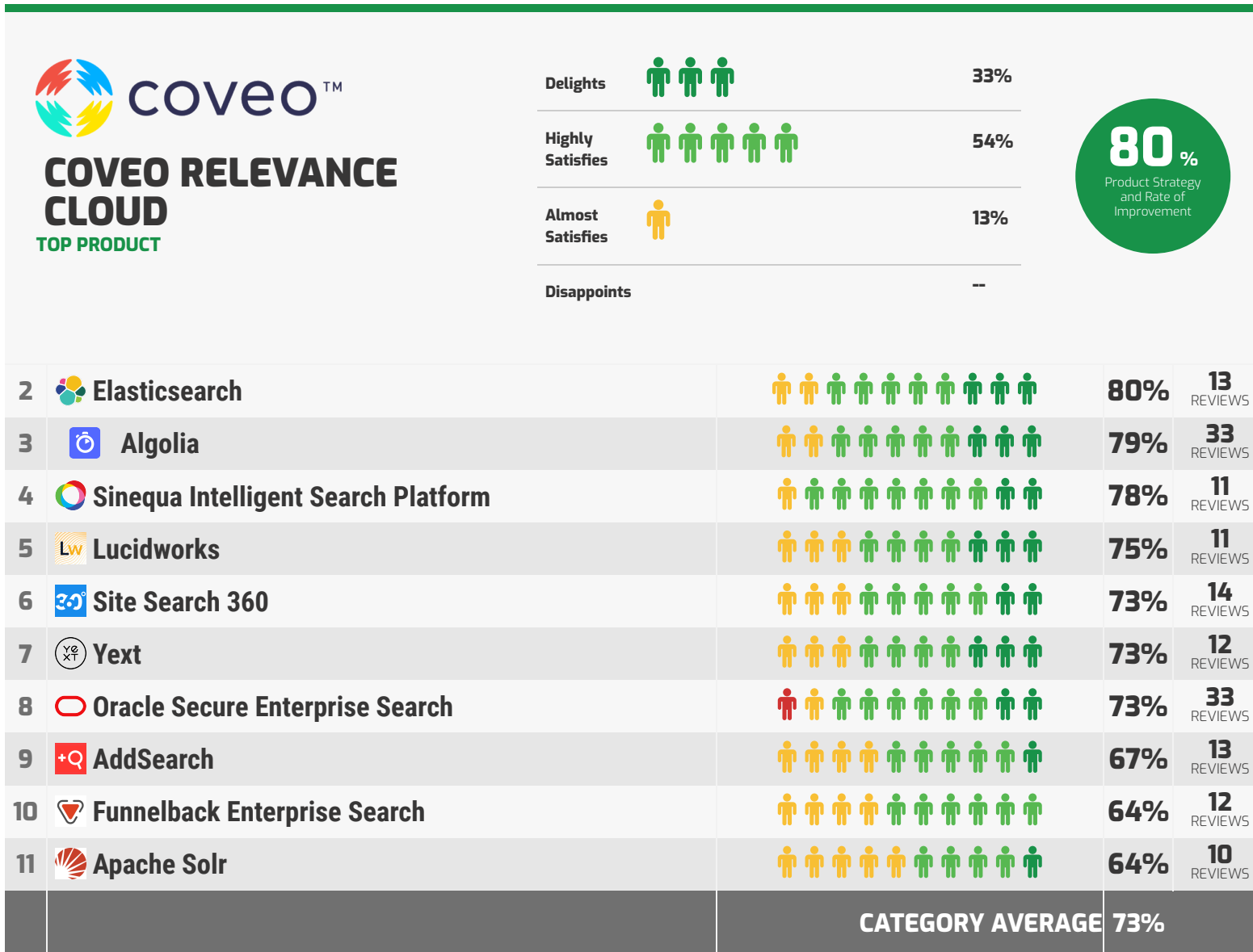
--	Google Cloud Search		89%	9 REVIEWS
--	Swifttype Enterprise Search		57%	7 REVIEWS
--	KonaSearch		66%	6 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Product Strategy and Rate of Improvement

Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.



PRODUCTS WITH INSUFFICIENT DATA

























--	Google Cloud Search	86%	9
--	Swifttype Enterprise Search	77%	7
--	KonaSearch	70%	6

Vendor Capability Satisfaction






This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Usability And Intuitiveness

End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.

 ORACLE SECURE ENTERPRISE SEARCH <small>TOP PRODUCT</small>		<p>Delights  24%</p> <p>Highly Satisfies  69%</p> <p>Almost Satisfies  6%</p> <p>Disappoints --</p>	<div style="border: 2px solid green; border-radius: 50%; width: 60px; height: 60px; display: flex; align-items: center; justify-content: center; margin: 0 auto;"> <div style="text-align: center;"> <p>79%</p> <p>Usability And Intuitiveness</p> </div> </div>	
2	 Yext		79%	12 REVIEWS
3	 Lucidworks		77%	11 REVIEWS
4	 Algolia		77%	33 REVIEWS
5	 Funnelback Enterprise Search		76%	12 REVIEWS
6	 Site Search 360		75%	14 REVIEWS
7	 Coveo Relevance Cloud		75%	14 REVIEWS
8	 AddSearch		73%	13 REVIEWS
9	 Elasticsearch		73%	13 REVIEWS
10	 Sinequa Intelligent Search Platform		68%	11 REVIEWS
11	 Apache Solr		66%	10 REVIEWS
CATEGORY AVERAGE			74%	

PRODUCTS WITH INSUFFICIENT DATA

--	 Google Cloud Search		92%	9 REVIEWS
--	 Swifttype Enterprise Search		77%	7 REVIEWS
--	 KonaSearch		61%	6 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Support

The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-serve their product and which will offer quality support.

Lucidworks		Delights 71%		<div style="background-color: #27ae60; color: white; border-radius: 50%; width: 60px; height: 60px; display: flex; align-items: center; justify-content: center;"> <div style="text-align: center;"> 88% Vendor Support </div> </div>
LUCIDWORKS		Highly Satisfies 10%		
TOP PRODUCT		Almost Satisfies 18%		
		Disappoints --		
2	AddSearch		84%	13 REVIEWS
3	Coveo Relevance Cloud		84%	14 REVIEWS
4	Yext		81%	12 REVIEWS
5	Apache Solr		79%	10 REVIEWS
6	Algolia		76%	33 REVIEWS
7	Sinequa Intelligent Search Platform		76%	11 REVIEWS
8	Oracle Secure Enterprise Search		75%	33 REVIEWS
9	Site Search 360		71%	14 REVIEWS
10	Elasticsearch		66%	13 REVIEWS
11	Funnelback Enterprise Search		66%	12 REVIEWS
CATEGORY AVERAGE			77%	

PRODUCTS WITH INSUFFICIENT DATA

























--	Google Cloud Search		88%	9 REVIEWS
--	Swifttype Enterprise Search		74%	7 REVIEWS
--	KonaSearch		74%	6 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Data Integration

The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.

 <p>LUCIDWORKS TOP PRODUCT</p>		<p>Delights  57%</p> <p>Highly Satisfies  21%</p> <p>Almost Satisfies  22%</p> <p>Disappoints --</p>	<div style="border: 2px solid green; border-radius: 50%; width: 60px; height: 60px; display: flex; align-items: center; justify-content: center; margin: 0 auto;"> <div style="text-align: center;"> <p>84%</p> <p>Ease of Data Integration</p> </div> </div>
2	 Sinequa Intelligent Search Platform		81% 11 REVIEWS
3	 Yext		77% 12 REVIEWS
4	 Site Search 360		77% 14 REVIEWS
5	 Coveo Relevance Cloud		77% 14 REVIEWS
6	 Algolia		74% 33 REVIEWS
7	 Funnelback Enterprise Search		74% 12 REVIEWS
8	 Oracle Secure Enterprise Search		73% 33 REVIEWS
9	 Apache Solr		72% 10 REVIEWS
10	 Elasticsearch		71% 13 REVIEWS
11	 AddSearch		68% 13 REVIEWS
CATEGORY AVERAGE			75%

PRODUCTS WITH INSUFFICIENT DATA




--	 Google Cloud Search		89% 9 REVIEWS
--	 Swifttype Enterprise Search		72% 7 REVIEWS
--	 KonaSearch		71% 6 REVIEWS





















Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Administration

Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.

algolia		Delights 		42%	82% Ease of Administration
ALGOLIA TOP PRODUCT		Highly Satisfies 		42%	
		Almost Satisfies 		16%	
		Disappoints		--	

2	 Coveo Relevance Cloud		81%	14 REVIEWS
3	 Yext		79%	12 REVIEWS
4	 Oracle Secure Enterprise Search		78%	33 REVIEWS
5	 Lucidworks		78%	11 REVIEWS
6	 Site Search 360		77%	14 REVIEWS
7	 Funnelback Enterprise Search		77%	12 REVIEWS
8	 Elasticsearch		74%	13 REVIEWS
9	 Sinequa Intelligent Search Platform		73%	11 REVIEWS
10	 Apache Solr		72%	10 REVIEWS
11	 AddSearch		67%	13 REVIEWS
CATEGORY AVERAGE			76%	

PRODUCTS WITH INSUFFICIENT DATA
























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--	 Swifttype Enterprise Search		69%	7 REVIEWS
--	 KonaSearch		79%	6 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Customization

Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.

Lucidworks		Delights  55%		<div style="background-color: #2e8b57; color: white; border-radius: 50%; width: 60px; height: 60px; display: flex; align-items: center; justify-content: center;"> 87 % Ease of Customization </div>
LUCIDWORKS		Highly Satisfies  37%		
TOP PRODUCT		Almost Satisfies  7%		
		Disappoints --		
2	 Coveo Relevance Cloud		80%	14 REVIEWS
3	 Algolia		78%	33 REVIEWS
4	 AddSearch		77%	13 REVIEWS
5	 Oracle Secure Enterprise Search		76%	33 REVIEWS
6	 Sinequa Intelligent Search Platform		75%	11 REVIEWS
7	 Site Search 360		73%	14 REVIEWS
8	 Elasticsearch		71%	13 REVIEWS
9	 Apache Solr		68%	10 REVIEWS
10	 Yext		67%	12 REVIEWS
11	 Funnelback Enterprise Search		61%	12 REVIEWS
CATEGORY AVERAGE			74%	

PRODUCTS WITH INSUFFICIENT DATA

--	 Google Cloud Search		91%	9 REVIEWS
--	 Swifttype Enterprise Search		73%	7 REVIEWS
--	 KonaSearch		59%	6 REVIEWS

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Availability and Quality of Training

Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.

 LUCIDWORKS <small>TOP PRODUCT</small>		<p>Delights 28%</p> <hr/> <p>Highly Satisfies 72%</p> <hr/> <p>Almost Satisfies --</p> <hr/> <p>Disappoints --</p>	<div style="border: 2px solid green; border-radius: 50%; width: 60px; height: 60px; display: flex; align-items: center; justify-content: center; margin: 0 auto;"> <div style="text-align: center;"> <p>82%</p> <p><small>Availability and Quality of Training</small></p> </div> </div>
2	AddSearch		80% <small>13 REVIEWS</small>
3	Coveo Relevance Cloud		78% <small>14 REVIEWS</small>
4	Oracle Secure Enterprise Search		77% <small>33 REVIEWS</small>
5	Elasticsearch		77% <small>13 REVIEWS</small>
6	Yext		77% <small>12 REVIEWS</small>
7	Site Search 360		75% <small>14 REVIEWS</small>
8	Algolia		74% <small>33 REVIEWS</small>
9	Funnelback Enterprise Search		74% <small>12 REVIEWS</small>
10	Apache Solr		71% <small>10 REVIEWS</small>
11	Sinequa Intelligent Search Platform		70% <small>11 REVIEWS</small>
		CATEGORY AVERAGE	76%

PRODUCTS WITH INSUFFICIENT DATA

--	Google Cloud Search		93% <small>9 REVIEWS</small>
--	Swifttype Enterprise Search		65% <small>7 REVIEWS</small>
--	KonaSearch		75% <small>6 REVIEWS</small>

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Implementation

Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

YEXT TOP PRODUCT		Delights	50%	83% Ease of Implementation
		Highly Satisfies	33%	
		Almost Satisfies	17%	
		Disappoints	--	
2	Site Search 360		82%	14 REVIEWS
3	Coveo Relevance Cloud		80%	14 REVIEWS
4	Lucidworks		79%	11 REVIEWS
5	Sinequa Intelligent Search Platform		76%	11 REVIEWS
6	Elasticsearch		75%	13 REVIEWS
7	Algolia		74%	33 REVIEWS
8	Oracle Secure Enterprise Search		72%	33 REVIEWS
9	Funnelback Enterprise Search		71%	12 REVIEWS
10	AddSearch		71%	13 REVIEWS
11	Apache Solr		66%	10 REVIEWS
CATEGORY AVERAGE			75%	

PRODUCTS WITH INSUFFICIENT DATA

--	Google Cloud Search		88%	9 REVIEWS
--	Swifttype Enterprise Search		53%	7 REVIEWS
--	KonaSearch		66%	6 REVIEWS

Product Feature Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	CONTENT AGGREGATION	MULTI FORMAT SUPPORT	PROCESSING AND INDEXING	RESULTS SORTING	SEARCH QUERY PARSERS	SYNONYMS AND STEMMING
Yext	87%	89%	91%	89%	85%	88%	82%
Coveo Relevance Cloud	86%	86%	85%	84%	87%	87%	85%
Algolia	80%	83%	74%	78%	87%	76%	84%
Sinequa Intelligent Search Platform	79%	85%	80%	79%	82%	73%	75%
Site Search 360	78%	77%	73%	77%	86%	81%	75%
Lucidworks	78%	76%	72%	78%	81%	80%	78%
Oracle Secure Enterprise Search	77%	78%	75%	78%	75%	77%	76%
Elasticsearch	76%	80%	70%	79%	74%	82%	70%
Funnelback Enterprise Search	73%	75%	70%	75%	72%	73%	74%
AddSearch	73%	72%	73%	76%	78%	75%	64%
CATEGORY AVERAGE	78%	79%	76%	79%	80%	78%	76%

Product Feature Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	CONTENT AGGREGATION	MULTI FORMAT SUPPORT	PROCESSING AND INDEXING	RESULTS SORTING	SEARCH QUERY PARSERS	SYNONYMS AND STEMMING
Apache Solr	71%	72%	74%	71%	71%	69%	72%
CATEGORY AVERAGE	78%	79%	76%	79%	80%	78%	76%

PRODUCTS WITH INSUFFICIENT DATA	OVERALL FEATURE SATISFACTION	CONTENT AGGREGATION	MULTI FORMAT SUPPORT	PROCESSING AND INDEXING	RESULTS SORTING	SEARCH QUERY PARSERS	SYNONYMS AND STEMMING
Google Cloud Search	88%	86%	81%	92%	89%	89%	94%
Swifttype Enterprise Search	73%	77%	68%	72%	84%	60%	75%
KonaSearch	64%	75%	61%	66%	74%	69%	41%

Product Feature Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	ADVANCED/FACETED SEARCH	AI/MACHINE LEARNING	AUDIO AND VIDEO ANALYTICS	CONTENT ANALYTICS	OPTICAL CHARACTER RECOGNITION	SOCIAL NETWORK AWARENESS	USER INTERFACE FOR SEARCH/RETRIEVAL
Yext	87%	86%	88%	--	--	--	--	83%
Coveo Relevance Cloud	86%	--	--	72%	90%	73%	79%	--
Algolia	80%	89%	80%	70%	81%	82%	70%	81%
Sinequa Intelligent Search Platform	79%	--	--	75%	73%	71%	75%	--
Site Search 360	78%	--	--	75%	81%	81%	75%	--
Lucidworks	78%	--	--	85%	83%	75%	77%	--
Oracle Secure Enterprise Search	77%	--	--	76%	74%	74%	73%	--
Elasticsearch	76%	--	--	63%	81%	63%	67%	--
Funnelback Enterprise Search	73%	--	--	57%	72%	63%	67%	--
AddSearch	73%	--	--	75%	73%	70%	83%	--
CATEGORY AVERAGE	78%	88%	84%	72%	78%	74%	73%	82%

Product Feature Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	ADVANCED/FACETED SEARCH	AI/MACHINE LEARNING	AUDIO AND VIDEO ANALYTICS	CONTENT ANALYTICS	OPTICAL CHARACTER RECOGNITION	SOCIAL NETWORK AWARENESS	USER INTERFACE FOR SEARCH/RETRIEVAL
Apache Solr	71%	--	--	74%	72%	84%	63%	--
CATEGORY AVERAGE	78%	88%	84%	72%	78%	74%	73%	82%

PRODUCTS WITH INSUFFICIENT DATA	OVERALL FEATURE SATISFACTION	ADVANCED/FACETED SEARCH	AI/MACHINE LEARNING	AUDIO AND VIDEO ANALYTICS	CONTENT ANALYTICS	OPTICAL CHARACTER RECOGNITION	SOCIAL NETWORK AWARENESS	USER INTERFACE FOR SEARCH/RETRIEVAL
Google Cloud Search	88%	100%	92%	94%	92%	94%	100%	
Swifttype Enterprise Search	73%	--	--	83%	66%	69%	64%	--
KonaSearch	64%	--	--	50%	80%	75%	75%	--

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Product Features

This table lists and describes all the features that are evaluated in the Enterprise Search software category. For your convenience, these descriptions are repeated under the feature subheadings in the subsequent pages.

Mandatory Features

Content Aggregation

The ability to aggregate content from multiple sources into one searchable index.

Multi Format Support

Support of multiple common document formats for indexing and searchability on both filenames and contents.

Processing and Indexing

Processing of files found in the discovery process and indexing of filenames and contents.

Standard Features

Advanced/Faceted search

Provides user with filters and facets to refine search results. Search engine should provide relevant results without overly complex filters.

AI/Machine Learning

The solution employs artificial intelligence or machine learning to identify high-risk individuals and resolve false positives.

Audio and Video Analytics

Analysis and extraction of words and phrases transposed from audio and video files.

Results Sorting

The sorting of results based on user-defined criteria, such as alphabetical, chronological, number of instances, etc.

Search Query Parsers

The ability to use parsing notation such as "and", "or", and "not" to refine search results.

Synonyms and Stemming

Indexing of similar words or variations of words and phrases.

Content Analytics

Analysis of file contents for data trends and any relevant characteristics.

Optical Character Recognition

Extraction of relevant information off a receipt image, and auto-import into the expense record. This includes itemization, taxes, and gratuities.

Social Network Awareness

Indexing of organizational results in social media.

User interface for search/retrieval

Adaptable, personalized interface that is easy to use and minimizes disruption to user's way of working.

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Content Aggregation

Mandatory Feature

The ability to aggregate content from multiple sources into one searchable index.

		Delights 56%	
		Highly Satisfies 44%	
		Almost Satisfies --	
		Disappoints --	
2	Coveo Relevance Cloud		86% <small>14 REVIEWS</small>
3	Sinequa Intelligent Search Platform		85% <small>11 REVIEWS</small>
4	Algolia		83% <small>33 REVIEWS</small>
5	Elasticsearch		80% <small>13 REVIEWS</small>
6	Oracle Secure Enterprise Search		78% <small>33 REVIEWS</small>
7	Site Search 360		77% <small>14 REVIEWS</small>
8	Lucidworks		76% <small>11 REVIEWS</small>
9	Funnelback Enterprise Search		75% <small>12 REVIEWS</small>
10	AddSearch		72% <small>13 REVIEWS</small>
11	Apache Solr		72% <small>10 REVIEWS</small>
CATEGORY AVERAGE			79%

PRODUCTS WITH INSUFFICIENT DATA

--	Google Cloud Search		86% <small>9 REVIEWS</small>
--	Swifttype Enterprise Search		77% <small>7 REVIEWS</small>
--	KonaSearch		75% <small>6 REVIEWS</small>



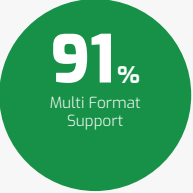





















Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Multi Format Support

Mandatory Feature

Support of multiple common document formats for indexing and searchability on both filenames and contents.

		Delights  63%	
		Highly Satisfies  38%	
		Almost Satisfies --	
		Disappoints --	
2	 Coveo Relevance Cloud		85% <small>14 REVIEWS</small>
3	 Sinequa Intelligent Search Platform		80% <small>11 REVIEWS</small>
4	 Oracle Secure Enterprise Search		75% <small>33 REVIEWS</small>
5	 Algolia		74% <small>33 REVIEWS</small>
6	 Apache Solr		74% <small>10 REVIEWS</small>
7	 Site Search 360		73% <small>14 REVIEWS</small>
8	 AddSearch		73% <small>13 REVIEWS</small>
9	 Lucidworks		72% <small>11 REVIEWS</small>
10	 Funnelback Enterprise Search		70% <small>12 REVIEWS</small>
11	 Elasticsearch		70% <small>13 REVIEWS</small>
		CATEGORY AVERAGE	76%

PRODUCTS WITH INSUFFICIENT DATA

--	 Google Cloud Search		81% <small>9 REVIEWS</small>
--	 Swifttype Enterprise Search		68% <small>7 REVIEWS</small>
--	 KonaSearch		61% <small>6 REVIEWS</small>

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Processing and Indexing

Mandatory Feature

Processing of files found in the discovery process and indexing of filenames and contents.

		Delights 56%	
		Highly Satisfies 44%	
		Almost Satisfies --	
		Disappoints --	
2	Coveo Relevance Cloud		84% <small>14 REVIEWS</small>
3	Sinequa Intelligent Search Platform		79% <small>11 REVIEWS</small>
4	Elasticsearch		79% <small>13 REVIEWS</small>
5	Algolia		78% <small>33 REVIEWS</small>
6	Oracle Secure Enterprise Search		78% <small>33 REVIEWS</small>
7	Lucidworks		78% <small>11 REVIEWS</small>
8	Site Search 360		77% <small>14 REVIEWS</small>
9	AddSearch		76% <small>13 REVIEWS</small>
10	Funnelback Enterprise Search		75% <small>12 REVIEWS</small>
11	Apache Solr		71% <small>10 REVIEWS</small>
		CATEGORY AVERAGE	79%

PRODUCTS WITH INSUFFICIENT DATA

--	Google Cloud Search		92% <small>9 REVIEWS</small>
--	Swifttype Enterprise Search		72% <small>7 REVIEWS</small>
--	KonaSearch		66% <small>6 REVIEWS</small>



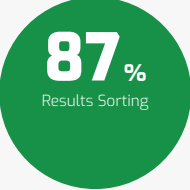






















Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.


Results Sorting

Mandatory Feature

The sorting of results based on user-defined criteria, such as alphabetical, chronological, number of instances, etc.

 ALGOLIA TOP PRODUCT		Delights  56%	
		Highly Satisfies  38%	
		Almost Satisfies  6%	
		Disappoints --	
2	 Coveo Relevance Cloud		87% <small>14 REVIEWS</small>
3	 Site Search 360		86% <small>14 REVIEWS</small>
4	 Yext		85% <small>12 REVIEWS</small>
5	 Sinequa Intelligent Search Platform		82% <small>11 REVIEWS</small>
6	 Lucidworks		81% <small>11 REVIEWS</small>
7	 AddSearch		78% <small>13 REVIEWS</small>
8	 Oracle Secure Enterprise Search		75% <small>33 REVIEWS</small>
9	 Elasticsearch		74% <small>13 REVIEWS</small>
10	 Funnelback Enterprise Search		72% <small>12 REVIEWS</small>
11	 Apache Solr		71% <small>10 REVIEWS</small>
CATEGORY AVERAGE			80%

PRODUCTS WITH INSUFFICIENT DATA

--	 Google Cloud Search		89% <small>9 REVIEWS</small>
--	 Swifttype Enterprise Search		84% <small>7 REVIEWS</small>
--	 KonaSearch		74% <small>6 REVIEWS</small>

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Search Query Parsers

Mandatory Feature

The ability to use parsing notation such as "and", "or", and "not" to refine search results.

		Delights 50%	
		Highly Satisfies 50%	
		Almost Satisfies --	
		Disappoints --	
2	Coveo Relevance Cloud		87% <small>14 REVIEWS</small>
3	Elasticsearch		82% <small>13 REVIEWS</small>
4	Site Search 360		81% <small>14 REVIEWS</small>
5	Lucidworks		80% <small>11 REVIEWS</small>
6	Oracle Secure Enterprise Search		77% <small>33 REVIEWS</small>
7	Algolia		76% <small>33 REVIEWS</small>
8	AddSearch		75% <small>13 REVIEWS</small>
9	Sinequa Intelligent Search Platform		73% <small>11 REVIEWS</small>
10	Funnelback Enterprise Search		73% <small>12 REVIEWS</small>
11	Apache Solr		69% <small>10 REVIEWS</small>
CATEGORY AVERAGE			78%

PRODUCTS WITH INSUFFICIENT DATA

--	Google Cloud Search		89% <small>9 REVIEWS</small>
--	Swifttype Enterprise Search		60% <small>7 REVIEWS</small>
--	KonaSearch		69% <small>6 REVIEWS</small>



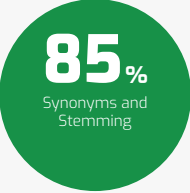






















Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.


Synonyms and Stemming

Mandatory Feature

Indexing of similar words or variations of words and phrases.

 COVEO RELEVANCE CLOUD <small>TOP PRODUCT</small>		Delights  55%	
		Highly Satisfies  31%	
		Almost Satisfies  14%	
		Disappoints --	
2	 Algolia		84% <small>33 REVIEWS</small>
3	 Yext		82% <small>12 REVIEWS</small>
4	 Lucidworks		78% <small>11 REVIEWS</small>
5	 Oracle Secure Enterprise Search		76% <small>33 REVIEWS</small>
6	 Site Search 360		75% <small>14 REVIEWS</small>
7	 Sinequa Intelligent Search Platform		75% <small>11 REVIEWS</small>
8	 Funnelback Enterprise Search		74% <small>12 REVIEWS</small>
9	 Apache Solr		72% <small>10 REVIEWS</small>
10	 Elasticsearch		70% <small>13 REVIEWS</small>
11	 AddSearch		64% <small>13 REVIEWS</small>
		CATEGORY AVERAGE	76%

PRODUCTS WITH INSUFFICIENT DATA

--	 Google Cloud Search		94% <small>9 REVIEWS</small>
--	 Swifttype Enterprise Search		75% <small>7 REVIEWS</small>
--	 KonaSearch		41% <small>6 REVIEWS</small>

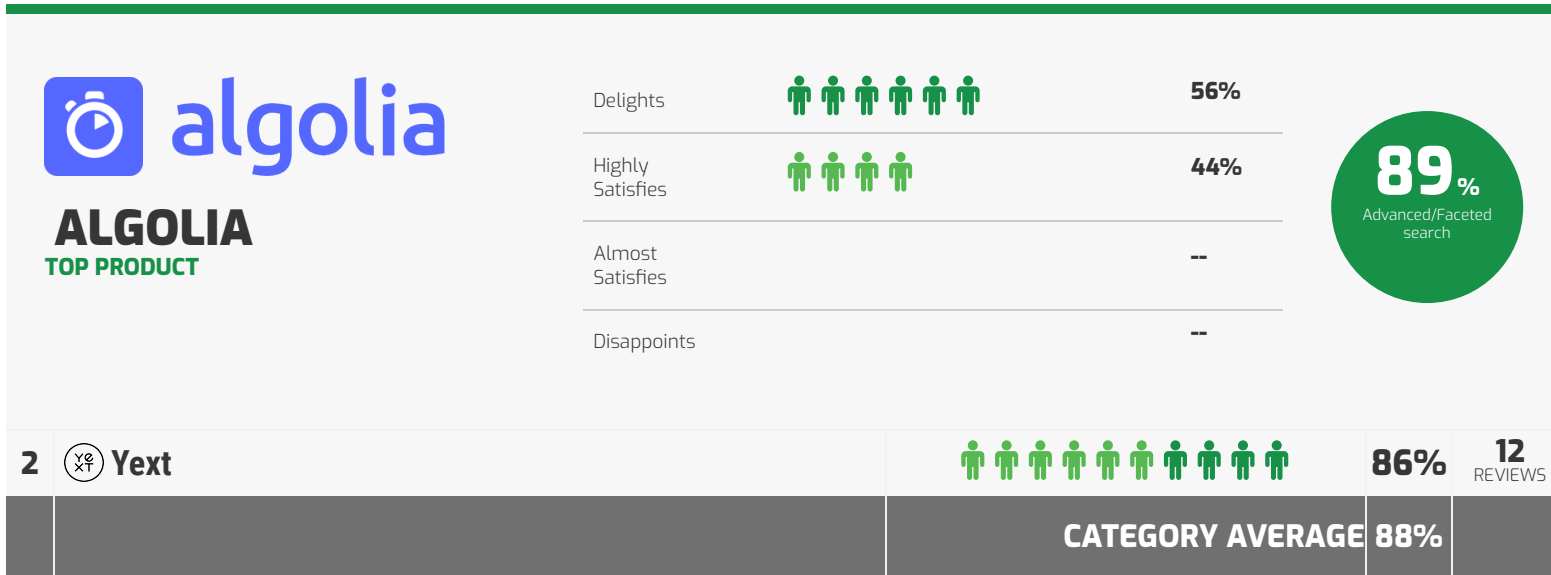
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Advanced/Faceted search

Standard Feature

Provides user with filters and facets to refine search results. Search engine should provide relevant results without overly complex filters.



PRODUCTS WITH INSUFFICIENT DATA

--	Google Cloud Search	100%	9 REVIEWS
----	---------------------	------	-----------

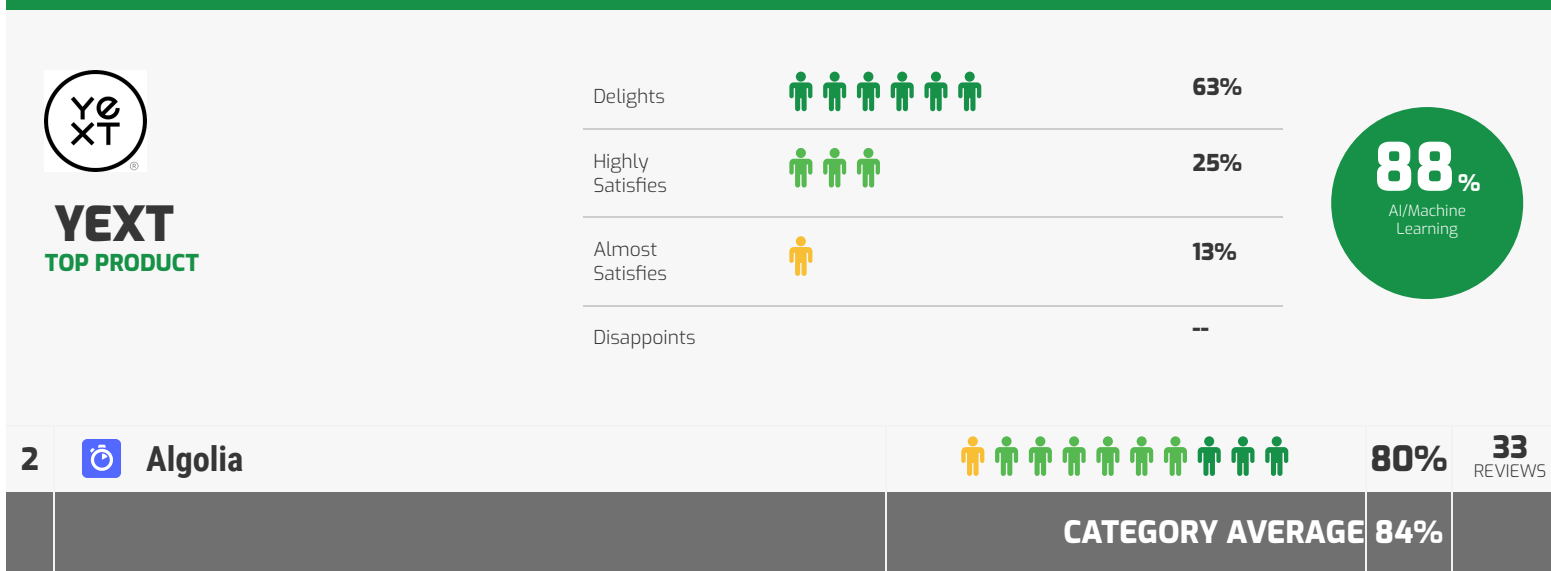
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

AI/Machine Learning

Standard Feature

The solution employs artificial intelligence or machine learning to identify high-risk individuals and resolve false positives.



PRODUCTS WITH INSUFFICIENT DATA

--	Google Cloud Search		100%	9 REVIEWS
----	---------------------	--	------	-----------
























This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Product Feature Satisfaction

Audio and Video Analytics

Standard Feature

Analysis and extraction of words and phrases transposed from audio and video files.

 <p>LUCIDWORKS TOP PRODUCT</p>		<p>Delights  50%</p> <p>Highly Satisfies  40%</p> <p>Almost Satisfies  10%</p> <p>Disappoints --</p>	 <p>85% Audio and Video Analytics</p>	
2	 Oracle Secure Enterprise Search		76%	33 REVIEWS
3	 AddSearch		75%	13 REVIEWS
4	 Site Search 360		75%	14 REVIEWS
5	 Sinequa Intelligent Search Platform		75%	11 REVIEWS
6	 Apache Solr		74%	10 REVIEWS
7	 Coveo Relevance Cloud		72%	14 REVIEWS
8	 Algolia		70%	33 REVIEWS
9	 Elasticsearch		63%	13 REVIEWS
10	 Funnelback Enterprise Search		57%	12 REVIEWS
CATEGORY AVERAGE			72%	

PRODUCTS WITH INSUFFICIENT DATA

--	 Google Cloud Search		92%	9 REVIEWS
--	 Swifttype Enterprise Search		83%	7 REVIEWS
--	 KonaSearch		50%	6 REVIEWS
























Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Content Analytics

Standard Feature

Analysis of file contents for data trends and any relevant characteristics.

 COVEO RELEVANCE CLOUD <small>TOP PRODUCT</small>		Delights  67%	
		Highly Satisfies  27%	
		Almost Satisfies  5%	
		Disappoints --	
2	 Lucidworks		83% <small>11 REVIEWS</small>
3	 Algolia		81% <small>33 REVIEWS</small>
4	 Elasticsearch		81% <small>13 REVIEWS</small>
5	 Site Search 360		81% <small>14 REVIEWS</small>
6	 Oracle Secure Enterprise Search		74% <small>33 REVIEWS</small>
7	 Sinequa Intelligent Search Platform		73% <small>11 REVIEWS</small>
8	 AddSearch		73% <small>13 REVIEWS</small>
9	 Funnelback Enterprise Search		72% <small>12 REVIEWS</small>
10	 Apache Solr		72% <small>10 REVIEWS</small>
		CATEGORY AVERAGE	78%

PRODUCTS WITH INSUFFICIENT DATA

--	 Google Cloud Search		94% <small>9 REVIEWS</small>
--	 Swifttype Enterprise Search		66% <small>7 REVIEWS</small>
--	 KonaSearch		80% <small>6 REVIEWS</small>

Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Optical Character Recognition

Standard Feature

Extraction of relevant information off a receipt image, and auto-import into the expense record. This includes itemization, taxes, and gratuities.

		Delights 47%	
		Highly Satisfies 41%	
		Almost Satisfies 12%	
		Disappoints --	
2	Algolia		82% <small>33 REVIEWS</small>
3	Site Search 360		81% <small>14 REVIEWS</small>
4	Lucidworks		75% <small>11 REVIEWS</small>
5	Oracle Secure Enterprise Search		74% <small>33 REVIEWS</small>
6	Coveo Relevance Cloud		73% <small>14 REVIEWS</small>
7	Sinequa Intelligent Search Platform		71% <small>11 REVIEWS</small>
8	AddSearch		70% <small>13 REVIEWS</small>
9	Elasticsearch		63% <small>13 REVIEWS</small>
10	Funnelback Enterprise Search		63% <small>12 REVIEWS</small>
		CATEGORY AVERAGE	74%

PRODUCTS WITH INSUFFICIENT DATA

--	Google Cloud Search		92% <small>9 REVIEWS</small>
--	Swifttype Enterprise Search		69% <small>7 REVIEWS</small>
--	KonaSearch		75% <small>6 REVIEWS</small>

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Product Feature Satisfaction

Social Network Awareness

Standard Feature

Indexing of organizational results in social media.

+Q AddSearch					
ADDSEARCH TOP PRODUCT	Delights		39%	<div style="background-color: #28a745; color: white; border-radius: 50%; width: 60px; height: 60px; display: flex; align-items: center; justify-content: center;"> 83% Social Network Awareness </div>	
	Highly Satisfies		52%		
	Almost Satisfies		9%		
	Disappoints		--		
2	Coveo Relevance Cloud		79%	14 REVIEWS	
3	Lucidworks		77%	11 REVIEWS	
4	Sinequa Intelligent Search Platform		75%	11 REVIEWS	
5	Site Search 360		75%	14 REVIEWS	
6	Oracle Secure Enterprise Search		73%	33 REVIEWS	
7	Algolia		70%	33 REVIEWS	
8	Elasticsearch		67%	13 REVIEWS	
9	Funnelback Enterprise Search		67%	12 REVIEWS	
10	Apache Solr		63%	10 REVIEWS	
CATEGORY AVERAGE			73%		

PRODUCTS WITH INSUFFICIENT DATA

--	Google Cloud Search		94%	9 REVIEWS	
--	Swifttype Enterprise Search		64%	7 REVIEWS	
--	KonaSearch		75%	6 REVIEWS	

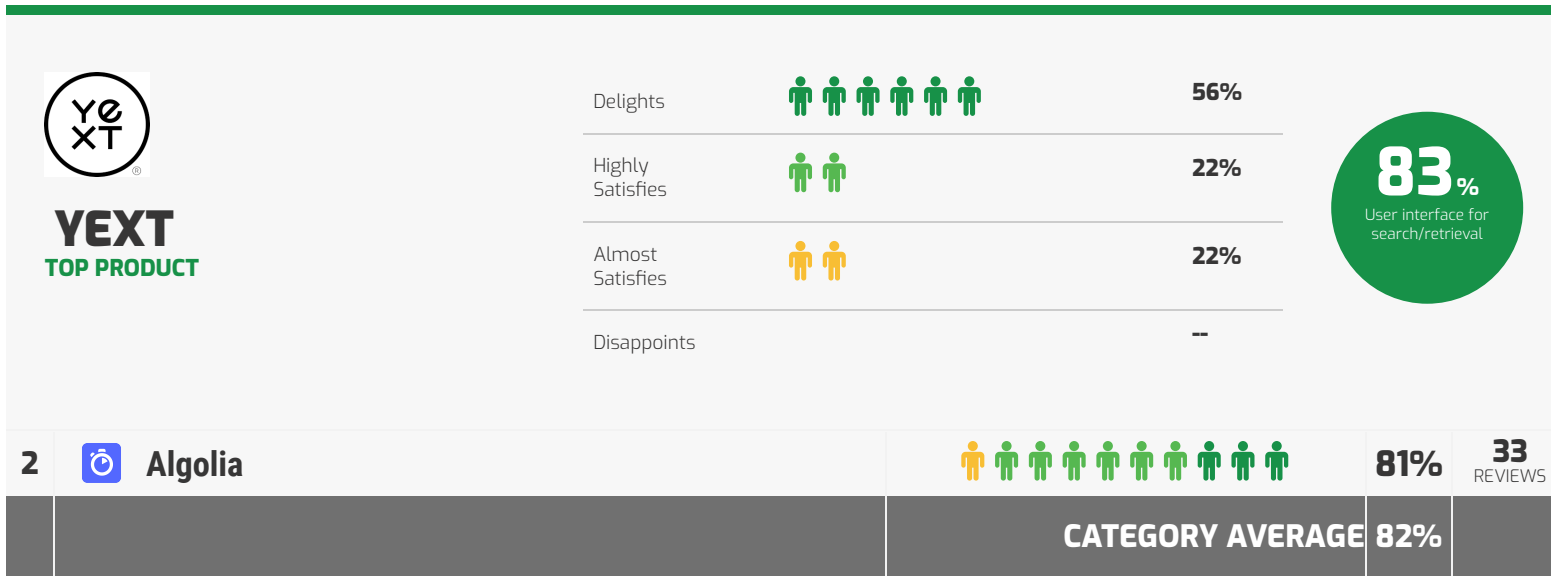
Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

User interface for search/retrieval

Standard Feature

Adaptable, personalized interface that is easy to use and minimizes disruption to user's way of working.



2	Algolia		81%	33 REVIEWS
		CATEGORY AVERAGE	82%	

PRODUCTS WITH INSUFFICIENT DATA

--	Google Cloud Search		100%	9 REVIEWS
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